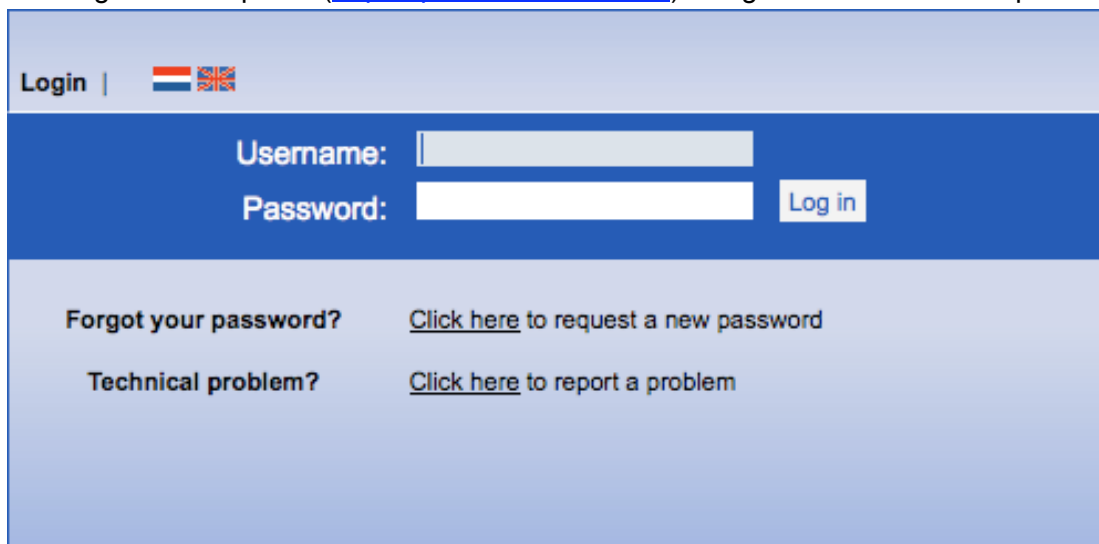




Quick guide: MobiDM Service Installation Symbian S60 V3 (or higher)

Preparation :

- Keep the "Username and password" of the MobiDM portal ready.
- It is recommended to update the device with the most recent firmware.
- It is recommended to use a "clean device", by performing a hard reset to the device. Entering the following code on the home screen can perform a hard reset: *#7370#. The standard lock code for confirmation is: 12345. Warning: Hard reset will wipe the device and reset to manufacturer settings.
- Logon on the portal (<https://portal.mobidm.com>) using the Username and password.



Login |  

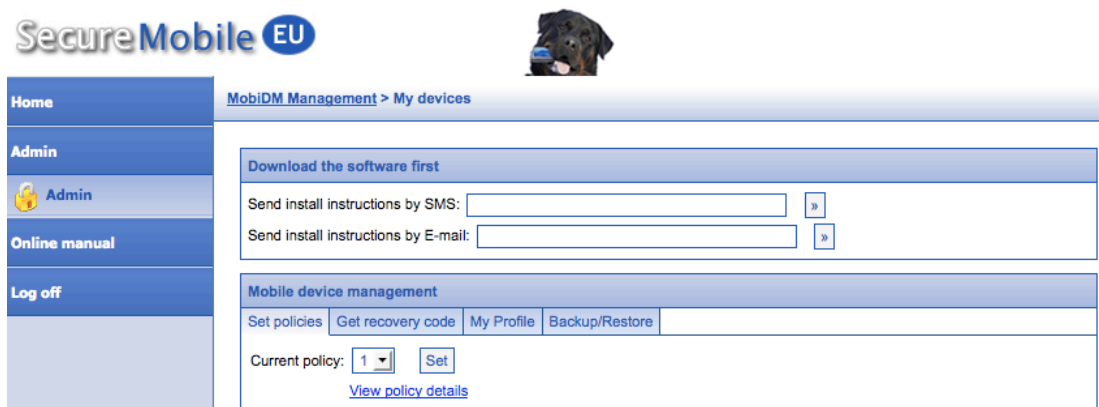
Username:



Password:

Forgot your password? [Click here](#) to request a new password

Technical problem? [Click here](#) to report a problem


To get the download link on the device, fill in the telephone number (for international use, starts with + followed by the country code (For example: +3164037212). Click the arrow button after filling the number to send the SMS.



SecureMobile  

Home | [MobiDM Management > My devices](#)

Admin

 Admin

Online manual

Log off

Download the software first

Send install instructions by SMS:

Send install instructions by E-mail:

Mobile device management

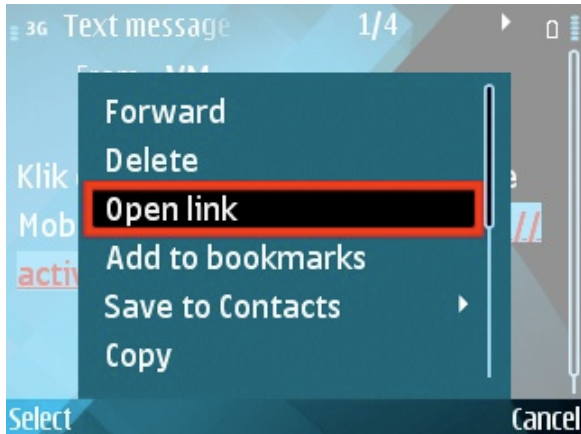
Set policies [Get recovery code](#) [My Profile](#) [Backup/Restore](#)

Current policy:

[View policy details](#)

A text message with the download link for MobiDM client software will be received on the device.

Open the link and Internet explorer will be activated automatically. Choose the Symbian client to download.



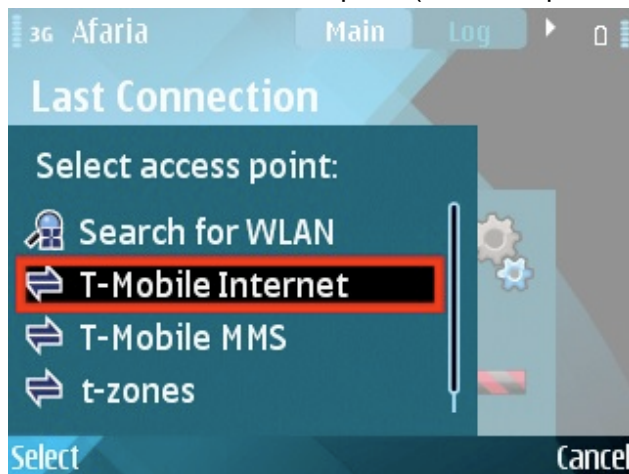
Fill in the telephone number to receive a text message, which set the settings for the client. Do not open the text message; it will automatically delete itself after successful installation of MobiDM client. Choose the "Symbian Series S60 V3" client, after receiving the second SMS. Press "Yes" and "Continue" to start the installation.



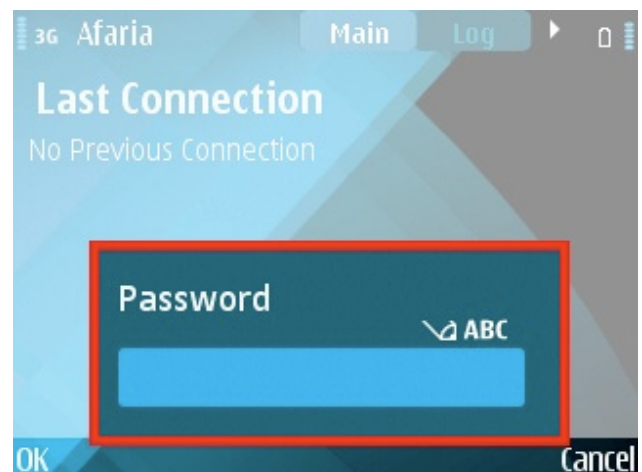
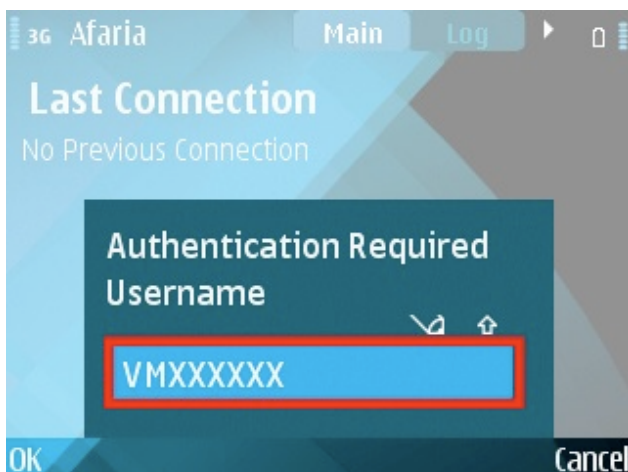
To start the activation process, navigate to: **Menu – Installations – Afaria.**




Select the relevant access point (For example “T-Mobile GPRS”).



Please press “Connect” to connect with the server, for the channel settings. The “Username and Password” need to be filled in for the authentication. The device will perform a reset after successful activation. During the reset the user will be asked to activate a PIN code.



The device inventory will be shown on “My Device” page at the portal, after a successful activation of the MobiDM client. The status of the device will be changed to: 

The current security level of the device will be shown by the following symbols at the portal:

